Jersey Financial Services Commission

Press Release

Fraud Warning: VaultPay (the scam entity)

Issued: 11 November 2026

VaultPay (the scam entity)
www.Vaultpay.org.uk (the website)
support@vaultpay.org.uk (the email address)

We are warning members of the public against dealing with the scam entity, which is falsely claiming to be a trading name of Vault Limited, a genuine Jersey registered entity (107539).

The scam entity, the website, and the email address, display warning signs of being set up for a fraudulent purpose and appear to be a scam. We wish to confirm the following:

- the scam entity, the website, and the email address, are not connected in any way to the genuine Jersey registered entity, Vault Limited
- the scam entity is falsely claiming to trade from 44 Esplanade, St. Helier, JE4 9WG, Jersey, the genuine registered office address of Vault Limited

We are also aware of additional instances in which the details of Vault Limited have been used as part of a scam. Further details can be found in the following public statement published on our website.

Anyone who has had dealings with the scam entity should contact our Enforcement team.

Fraud prevention resources

You can follow the Jersey Fraud Forum on Facebook or LinkedIn for guidance on how to avoid being scammed and what to do if you think you have been scammed:

Jersey Fraud Prevention Forum - Facebook

Jersey Fraud Prevention Forum - LinkedIn

For further enquiries, please contact our Enforcement team.

You can also contact the JFSC's confidential whistleblowing line on +44 (0)1534 887557.

Enforcement
T: +44 (0) 1534 822000
E: enforcement@jerseyfsc.org
PO Box 267 11-15 Seaton Place St Helier Jersey JE4 8TP

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