Jersey Financial Services Commission

Public statement

NordVault Private Bank (the scam entity)
noreply@ifbanc.support (the email address)

Issued: 9 November 2026

Banking Business (Jersey) Law 1991 (**BB(J)L**)

Proceeds of Crime (Supervisory Bodies) (Jersey) Law 2008 (**Supervisory Bodies Law**)

This statement is to warn members of the public against dealing with unauthorised financial service providers, including the scam entity. The Jersey Financial Services Commission (JFSC) holds documentation showing the scam entity is:

- falsely claiming to represent Vault Limited, a genuine Jersey registered entity (107539)
- falsely claiming to have a registered office address of: 44 Esplanade, St Helier, Jersey, JE4 9WG, which is the genuine address of Vault Limited
- carrying on, or holding out as carrying on, deposit-taking business and Schedule 2 business, in Jersey when it is not authorised by the JFSC to do so

The JFSC confirms:

- the scam entity and email address are not associated in any way with the genuine Jersey registered entity, Vault Limited, and is not associated with its service provider, CSC Fiduciary Services (Jersey) Limited
- the scam entity has never been registered, nor applied for registration, under the BB(J)L or Supervisory Bodies Law. Therefore, any deposit-taking business or Schedule 2 business carried on by the scam entity is in contravention of Article 8 of the BB(J)L and Article 10 of the Supervisory Bodies Law
- the scam entity displays warning signs of being set up for fraudulent purposes

How to spot a scam

If you receive an unexpected message, friend request, email, text, call or letter, look for signs that it may be a scam. These can include but are not limited to:

- spelling mistakes and poor grammar
- pressure and urgency for you to do something
- asking or telling you to click on a link
- unusual payment methods
- unusual communication methods
- promises or offers that seem too good to be true
- requests for sensitive and/or personal information

- website addresses and social media accounts that closely resemble but differ slightly from genuine sites

How to protect yourself

Stop – do not act immediately to unexpected calls, messages and emails, especially if you are being asked to act quickly, or disclose personal or sensitive information.

Check – contact a firm directly to verify the request and use official contact details, check regulator registers and search company/individual names with 'scam' or 'warning' within the search term.

Protect – speak to someone you trust, your bank, or service provider before sending any money to any individual or firm that has unexpectedly contacted you.

For any business claiming to be registered or regulated in Jersey, members of the public can verify:

- a company's regulated status by visiting regulated entities — Jersey Financial Services Commission
- a company's registration details by visiting registry — Jersey Financial Services Commission

If you think you have been targeted

Please report it to:

- the States of Jersey Police
- your bank – if you have already made a payment
- the JFSC's Enforcement Division

Fraud prevention resources

You can follow the Jersey Fraud Prevention Forum on Facebook or LinkedIn for guidance on avoiding scams and what to do if you think you have been scammed:

- https://www.facebook.com/jsyfraudforum
- https://www.linkedin.com/company/jersey-fraud-prevention-forum/

For further enquiries, please contact the JFSC's Enforcement Division.

You can also contact the JFSC's confidential whistleblowing line on +44 (0)1534 887557.