



Jersey Financial  
Services Commission

# Industry update on Supervision restructure

6 July 2018

## Introduction

### 1.1 Purpose of this document

This document provides an update for Industry regarding structural changes to Supervision, as outlined in our 2018 Business Plan, where we shared our revised Target Operating Model for the division.

These changes have now been implemented across Supervision to ensure ongoing effective risk based supervision in line with international standards, with resourcing matching the risk and complexity of entities and adopting a sustainable model for the future.

## 2 Structural changes

### 2.1 Supervision teams

We are pleased to confirm that the structural changes have now been completed resulting in the following teams:

- 2.1.1 **Centralised Authorisation & Cessation Team** to manage all authorisation and cessation activities across all sectors of the finance industry.
- 2.1.2 **Regulatory Maintenance Team** to oversee regulatory maintenance activities for all sectors. This includes processing and approving key tasks such as personal questionnaires, first level reviews of financial statements, etc.
- 2.1.3 **Reactive Supervision Team** responsible for the supervision of all reactive entities i.e. those entities that pose the lowest level of impact risk to the JFSC's Guiding Principles. Our engagement with these entities will primarily be outreach initiatives and thematic examinations. Such entities are now being managed on a pooled basis by a team of experienced and trainee supervisors.
- 2.1.4 Consolidation of all enhanced and proactive entities into two **Relationship Managed Supervision Teams**. Such teams are structured in a way that they remain sector led. Entities rated enhanced or proactive have an assigned supervisor.

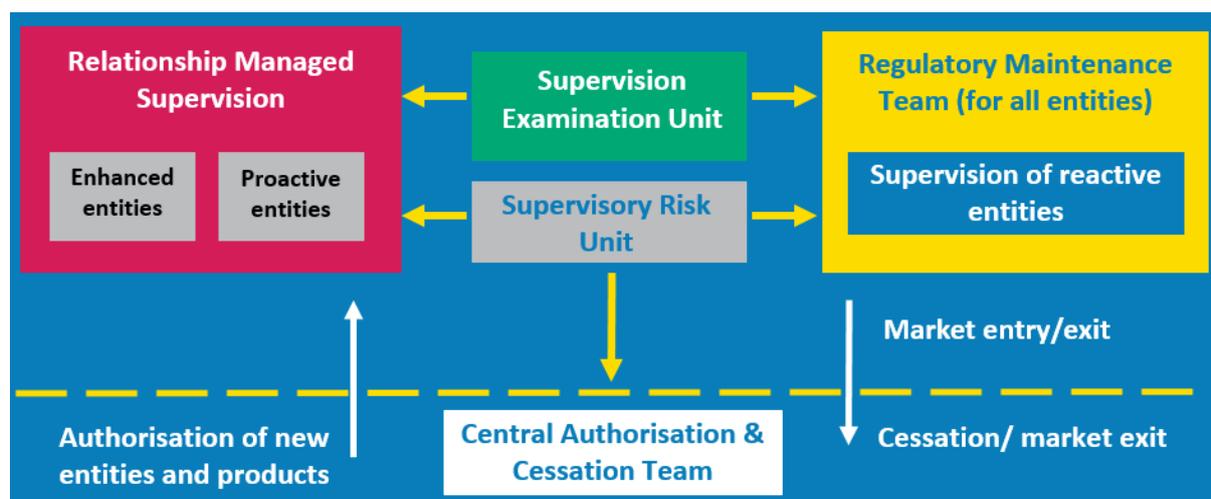
As communicated in May 2016, enhanced entities are those entities that have the individual capacity to significantly impact our Guiding Principles and proactive entities are those with the individual capacity to materially impact our Guiding Principles.

We will seek to maintain a close awareness of the entities risk profile through a combination of regular update meetings, periodic reporting, engaging with key assurance providers and on-site examinations.

- 2.1.5 In addition to the four teams above, there will continue to be a **Supervision Examination Unit** to undertake all off-site examinations of entities, and a **Supervisory Risk Unit** responsible for internal risk, enterprise risk management and the collection of entity data.

## 2.2 Supervision Target Operating Model 2018

The Supervision teams are structured as follows:



## 2.3 Structure revisions

Revising the structure enables us to free up supervisors time from authorisation, cessation and regulatory maintenance activities to enable supervisors to spend more time understanding their enhanced and proactive entities.

# 3 Impact on Industry

## 3.1 Entity supervision

Whilst we have tried to keep any impact to a minimum, throughout the process we have been able to consider our resourcing model which has resulted in some changes across teams.

Where the supervisor for an entity has changed, this has now been communicated directly to the entity and an introduction arranged with the new supervisor. Appropriate handover has been completed to ensure knowledge has also been transferred.

# 4 Contact details

## 4.1 Email address

A number of new e-mail addresses have been created for the new teams as follows which should be used with immediate effect. Please note that mail sent to the old e-mail addresses will for a period of time be directly diverted to the new e-mail address however will be deleted on the 1<sup>st</sup> September 2018. Telephone numbers remain the same. Forms are in the course of being updated with the new details and will be updated on the JFSC web-site.

Team	Old e-mail address	New e-mail address
Central Authorisation (previously Fund Authorisation)	FundAuth@jerseyfsc.org	Authorisations@jerseyfsc.org
Regulatory Maintenance (previously Central Support Unit)	CentralSupport@jerseyfsc.org	regulatorymaintenance@jerseyfsc.org
Reactive Supervision (previously IB, FSB, Insurance)	IB-FSB-Ins@jerseyfsc.org	ReactiveSupervision@jerseyfsc.org

## 5 Further developments

### 5.1 CRM

System development through our CRM system remains a key dependency in achieving efficiencies and supporting straight through processing. We shared our development programme with you which remains on track.

Since the Business Plan, we now have the functionality to manage all of our on-site activities through CRM. This includes the on-site visits led by our Supervision Examination Unit as well as those visits led by supervisors.

We are also well advanced in authorisation activities whereby applications will be able to be submitted via the portal and fully processed through CRM providing visibility to the applicant with regards to the status of an application. The Jersey Private Fund will be the first application to be launched in Q3, closely followed by other applications. More information and the showcasing of this functionality will be issued in the coming weeks.

## 6 Conclusion

These are important and exciting times for Supervision as we progress throughout 2018 and conclude on our significant change programme. We appreciate your support throughout this period. If you have any questions regarding the changes or developments please contact your appointed supervision manager or for entities designated reactive the Reactive Supervision Team.

Jill Britton  
Director of Supervision